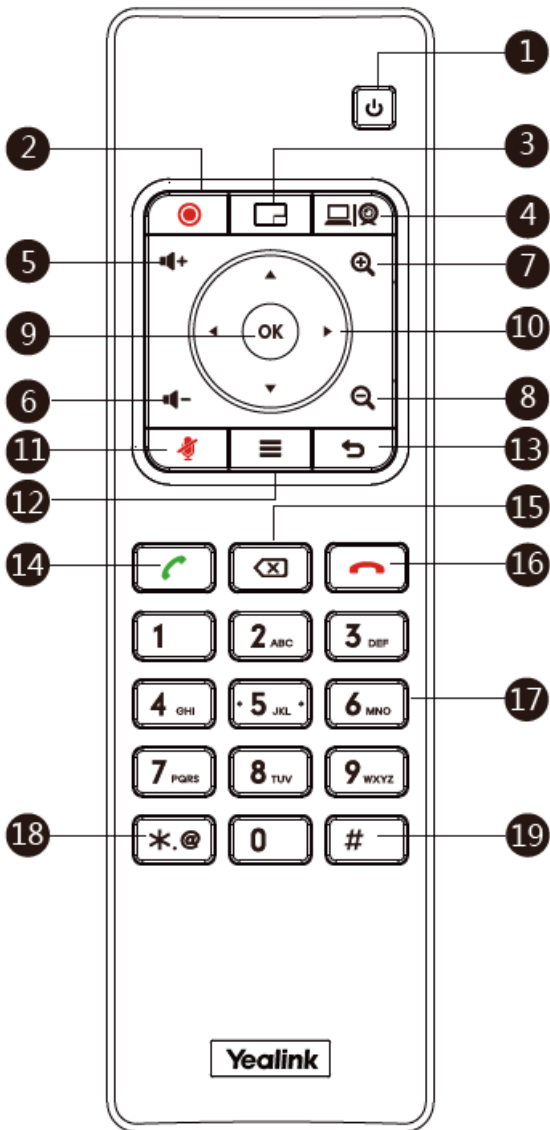# VCR11

Introduction

You can use the VCR11 Remote Control to control the MeetingEye 500. VCR11 uses two AAA batteries (1.5V).

VCR11 Compatibility

For the VCR11 compatibility, please refer to Zoom Room Accessories Compatibility Lists.

How to Use

No.	Name	Description

1	Power on/off Key	Put the system to sleep mode or wake up the system.
2	Video Recording Key*	Start/stop recording the video and the audio.
3	Layout Key	- On the home screen, pressing the key will join the first meeting on the meeting list.(Teams) - On the home screen or during a meeting, press and hold the key for 5 seconds will bring up the sidebar.
4	Custom Key*	Customizable shortcuts are available.
5	Volume up key	Increase the speaker volume.
6	Volume down key	Reduce the speaker volume.
7	Zoom in key	Zoom in the camera's focal length.
8	Zoom out key	Zoom out the camera's focal length.
9	OK key	Go to the sub-menu to confirm the action or select one item.
10	Navigation Key	- Navigate through menu items. - Pan and tilt the camera to adjust the viewing angle.
11	Mute Key	Mute or unmute the microphone.
12	Home key	Press and hold the button for 5 seconds to bring up the sidebar.
13	Back key	Return to the previous menu.
14	Off-hook Key	Enter the pre-dialing screen, the dialing screen or the answering screen.
15	Delete Key	Delete one character at a time. Press and hold to delete all characters in the input field.
16	On-hook Key	End a call or exit a meeting call.
17	Keypad	- Enter digits. - Go to the Dial page. - In the camera control interface, if a preset position has been set for a specific number key, pressing that number key will activate the corresponding preset position. If you press and hold the number key for 5 seconds, it will replace the corresponding preset position.
18	Character Key	Enter the special characters *.@.

19	Pound key	Enter the pound key (#).

*Coming soon.

FAQ

Does the VCR11 remote control support camera preset?

The VCR11 remote control supports up to 9 camera presets.

1. To add a camera preset for the first time, you need to go to **More** > **Settings** > **Device Settings** > **Camera** > **Camera Settings**.

2. Press the **OK** key on the VCR11 to select **Preset**.

3. Click **Add**. Press the 1-9 number keys of the VCR11 to apply the camera preset of the corresponding number. Press and hold for about 3 seconds to replace the camera preset with the corresponding number. For more information, please refer to Camera Preset.